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SALLE DE COURIER
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NEB/ONE

October 28, 2011

Sent via Facsimile and Hand Delivery

Anne-Marie Erickson
Secretary of the Board
National Energy Board
444 Seventh Avenue SW
Calgary, AB T2P 0X8

Dear Ms. Erickson,

**RE: ORDER SO-P384-004-2011 AND AUTHORIZATION ORDER MO-021-2011
PLAINS MIDSTREAM CANADA ULC (PLAINS)
16.46 KM 273MM (NPS 10) MILK RIVER CRUDE OIL MAINLINE
172.90 KM 323MM (NPS 12) WASCANA CRUDE OIL MAINLINE**

Further to Plains' 26 October 2011 letter, the following clarifications are provided:

- Measure # 5 - Plains proposes to contract Det Norske Veritas (DNV) to assist Plains with the preparation of the Fitness-for-Service (FFS) assessment of the subject pipelines. Subject to the Board's approval, Plains proposes to contract Robert (Bob) Coote as a third-party independent pipeline integrity expert to review the FFS assessment (refer to attachment 1 for Mr. Coote's resume).
- Measure # 6 - Please refer to attachment 2 for a revised schedule.

Should you have any questions, please do not hesitate to contact myself directly at (403) 450-1221.

Yours truly,

PLAINS MIDSTREAM CANADA ULC

A handwritten signature in black ink, appearing to read "M Stepp".

Michelle Stepp

Regulatory Specialist

Cc: Nadia McCarthy, Engineer – Integrity Management, National Energy Board, Nadia.Mccarthy@neb-one.gc.ca
Joshwa Minhas, Engineer – Integrity Management, National Energy Board, Joshwa.Minhas@neb-one.gc.ca

Enclosures: Attachment 1 – Richard (Bob) Coote Resume
Attachment 2 - Fitness-for-Service Milestones and Deliverables Schedule

Attachment 2 – Fitness-for-Service Milestones and Deliverables Schedule

1. Submission of third party independent pipeline integrity expert to the Board – 28 October 2011
2. Submission of FFS milestones and deliverables schedule to the Board - 28 October 2011
3. Board approval of third party independent pipeline integrity expert – 04 November 2011
4. Board approval of FFS milestones and deliverables schedule - 04 November 2011
5. Meeting with S.15 Board Member and Plains Senior Management - 8 November 2011
6. Submission of FFS terms of reference to the Board – 15 November 2011
7. Board approval of FFS Terms of Reference – 22 November 2011
8. Progress meeting with S.15 Board Member and Plains Senior Management - 13 December 2011
9. Progress meeting with S.15 Board Member and Plains Senior Management - 10 January 2012
10. Progress meeting with S.15 Board Member and Plains Senior Management - 14 February 2012
11. Completion of FFS Assessment – 29 February 2012
12. Progress meeting with S.15 Board Member and Plains Senior Management - 13 March 2012
13. Completion of third-party review of FFS Assessment – 31 March 2012
14. Progress meeting with S.15 Board Member and Plains Senior Management - 10 April 2012
15. Submission of FFS assessment and third-party expert report – 15 April 2012
16. Presentation of Final report findings – 08 May 2012