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August 24, 2012 E-file

National Energy Board 444 Seventh Avenue SW Calgary, Alberta T2P 0X8

Attention: Sheri Young, Secretary of the Board

Re: Enbridge Pipelines Inc. ("Enbridge") Responses – Enbridge Implementation Assessment Meeting and Control Centre Inspection

Dear Ms. Young:

We are writing in response to your letter dated August 17, 2012 and the National Energy Board's ("NEB" or "Board") direction to Enbridge to provide certain documentation for review by August 24, 2012 (the "Direction"). The documentation referenced in the Direction will be available for review by NEB staff at the Enbridge Calgary office at the address referenced above as of noon on August 24, 2012. Enbridge will continue to make the documentation available for review during normal business hours from August 27 through to September 7, 2012. We ask that NEB staff contact Sandi Skitsko at (403) 767-4671 or sandi.skitsko@enbridge.com in advance of their attendance at the Calgary office so that an appropriate room can be booked and any other necessary arrangements can be made.

Also, during the assessment and inspection of Enbridge's control center on August 8th and 9th, NEB staff had requested additional documents that were not set out in your letter of August 17, 2012. These additional documents will also be available for review at our offices during the referenced time period.

In light of Enbridge continually improving upon in its management systems and processes, Enbridge would be pleased to make further presentations to the NEB staff in relation to integrated management systems development, safety culture and safety management system, compliance/ethics management system, integrity management system and the Line 14 incident. If the Board is interested in arranging for these further presentations, please contact Craig Sluser at (780) 412-6444 or craig-sluser@enbridge.com.

Sincerely,

Tom Schwartz

Vice President, Liquids Pipelines Law

& Deputy General Counsel;

cc: Steve Wuori, President LP and MP Liquid Pipelines
David Hoffman, Manager, Canadian Pipeline Compliance
Chris van Egmond, Supervisor Programs, Pipeline Safety Compliance, NEB
Doug P. Ochitwa, Technical Specialist, Pipeline Integrity, Operations, NEB